



Aberdeenshire Health and Social Care Partnership
Annual Performance Report 2024 – 2025

Annex Data Report

July 2025

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National Health and Wellbeing Outcomes

The HSCP's performance is monitored against the national core suite of integration indicators which provides the framework for all HSCPs in Scotland to benchmark their performance and progress towards delivery of the [National Health and Wellbeing Outcomes](#), as summarised below.

| | |
|------------------|---|
| Outcome 1 | People are able to look after and improve their own health and wellbeing and live in good health for longer. |
| Outcome 2 | People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community. |
| Outcome 3 | People who use health and social care services have positive experiences of those services, and have their dignity respected. |
| Outcome 4 | Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services. |
| Outcome 5 | Health and social care services contribute to reducing health inequalities. |
| Outcome 6 | People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being. |
| Outcome 7 | People who use health and social care services are safe from harm. |
| Outcome 8 | People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide. |
| Outcome 9 | Resources are used effectively and efficiently in the provision of health and social care services. |

Aberdeenshire Core Suite of National Integration Indicators – Annual Performance 2024/25

Data for the Core Suite of Integration Indicators, NI - 1 to NI - 23 are populated from national data sources and data is issued nationally. Indicators 1 to 10 are outcome indicators based on biennial survey feedback. Data for National Indicators 11 to 23 are derived from organisational/system data and are updated quarterly. Data for indicators 10, 21, 22 and 23 are not yet available.

| | Indicator | Title | Aberdeenshire | | Scotland | RAG | |
|--------------------|-----------|--|----------------------------|--------------------------|--------------------------|-----|---|
| | | | Previous score* 2019/20 | Current score 2023/24 | Current score 2023/24 | | |
| Outcome indicators | NI - 1 | Percentage of adults able to look after their health very well or quite well | 94% (4142) | 93% (3711) | 91% | G | |
| | NI - 2 | Percentage of adults supported at home who agreed that they are supported to live as independently as possible | 78% (226) | 78% (227) | 72% | G | * |
| | NI - 3 | Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided | 74% (231) | 66% (230) | 60% | G | * |
| | NI - 4 | Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated | 63% (234) | 70% (233) | 61% | G | * |
| | NI - 5 | Total % of adults receiving any care or support who rated it as excellent or good | 76% (260) | 70% (244) | 70% | G | * |
| | NI - 6 | Percentage of people with positive experience of the care provided by their GP practice | 58% (3184) | 62% (3055) | 69% | R | |
| | NI - 7 | Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life | 78% (227) | 74% (230) | 70% | G | * |
| | NI - 8 | Total combined % carers who feel supported to continue in their caring role | 31% (506) | 30% (412) | 31% | A | |
| | NI - 9 | Percentage of adults supported at home who agreed they felt safe | 75% (237) | 79% (225) | 73% | G | * |
| | NI - 10 | Percentage of staff who say they would recommend their workplace as a good place to work | NA | NA | NA | | |

| Data indicators | Indicator | Title | Aberdeenshire | | Scotland | RAG |
|-----------------|-----------|---|---------------------------|--------------------------|---------------|-----|
| | | | Previous score | Current score | Current Score | |
| | NI - 11 | Premature mortality rate per 100,000 persons (<i>European age-standardised mortality rate per 100,000 for people aged under 75</i>) | 335 ₂₀₂₂ | 339 ₂₀₂₃ | 442 | G |
| | NI - 12 | Emergency admission rate (per 100,000 population) | 8,910 _{2023/24} | 8,037 ₂₀₂₄ | 11,559 | G |
| | NI - 13 | Emergency bed day rate (per 100,000 population) | 93,717 _{2023/24} | 86,432 ₂₀₂₄ | 113,627 | G |
| | NI - 14 | Readmission to hospital within 28 days (per 1,000 population) | 101 _{2023/24} | 94 ₂₀₂₄ | 103 | G |
| | NI - 15 | Proportion of last 6 months of life spent at home or in a community setting | 90.4% _{2023/24} | 91.4% ₂₀₂₄ | 89.2% | G |
| | NI - 16 | Falls rate per 1,000 population aged 65+ | 16.3 _{2023/24} | 13.4 ₂₀₂₄ | 22.5 | G |
| | NI - 17 | Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections | 78.5% _{2023/24} | 74.7% _{2024/25} | 81.9% | R |
| | NI - 18 | Percentage of adults with intensive care needs receiving care at home | 62.9% ₂₀₂₃ | 63.1% ₂₀₂₄ | 64.7% | A |
| | NI - 19 | Number of days people aged 75+ spend in hospital when they are ready to be discharged (per 1,000 population) | 615 _{2023/24} | 750 _{2024/25} | 952 | G |
| | NI - 20 | Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency | 22% _{2019/20} | 22% _{2019/20} | 24% | G |
| | NI - 21 | Percentage of people admitted to hospital from home during the year, who are discharged to a care home | NA | NA | NA | |
| | NI - 22 | Percentage of people who are discharged from hospital within 72 hours of being ready | NA | NA | NA | |
| | NI - 23 | Expenditure on end of life care, cost in last 6 months per death | NA | NA | NA | |

**




* Please note results for 2023/24 for indicators 2, 3, 4, 5, 7 and 9 are not directly comparable to figures in previous years due to changes in survey wording.

** PHS recommend that Integration Authorities do not report any time period for indicator 20 beyond 2019/20 within their APRs. This is because NHS Boards were not able to provide detailed cost information due to changes in service delivery during the pandemic

Data warning:

For indicators 12 to 16 current score uses calendar and not financial year as recommended by PHS as data is more complete, however completeness levels for NHS Grampian from August 2024 onwards are much lower than previous years therefore figures provided in this update are likely to change significantly as completeness levels increase.

RAG scoring based on the following criteria:

| | |
|---|--|
|  | <i>If position is the same or better than Scotland then "Green"</i> |
|  | <i>If position is worse than Scotland but within 5% then "Amber"</i> |
|  | <i>If position is worse than Scotland by more than 5% then "Red"</i> |

Core National Integration Indicators – Aberdeenshire Trend Data

| Core Suite of National Integration Indicators Performance Trend from 2018/19 to 2024/25 | | | | | | | | |
|---|--|------------------|---------|---------|---------|---------|---------|----------------------|
| Indicator | Title | Reporting Period | | | | | | |
| | | 2013/14 | 2015/16 | 2017/18 | 2019/20 | 2021/22 | 2023/24 | |
| NI-1 | Percentage of adults able to look after their health very well or quite well | 96% | 96% | 95% | 95% | 94% | 93% | |
| NI-2 | Percentage of adults supported at home who agreed that they are supported to live as independently as possible | 85% | 84% | 85% | 86% | 78% | 78% | |
| NI-3 | Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided | 84% | 79% | 84% | 79% | 74% | 66% | |
| NI-4 | Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated | 78% | 75% | 70% | 76% | 63% | 70% | |
| NI-5 | Percentage of adults receiving any care or support who rate it as excellent or good | 87% | 81% | 83% | 85% | 76% | 70% | |
| NI-6 | Percentage of people with positive experience of care at their GP practice | 83% | 83% | 81% | 76% | 58% | 62% | |
| NI-7 | Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life | 85% | 85% | 83% | 84% | 78% | 74% | |
| NI-8 | Percentage of carers who feel supported to continue in their caring role | 42% | 40% | 37% | 37% | 31% | 30% | |
| NI-9 | Percentage of adults supported at home who agreed they felt safe | 84% | 82% | 87% | 81% | 75% | 79% | |
| | | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 |
| NI-11 | Premature mortality rate per 100,000 persons | 338 | 336 | 344 | 363 | 335 | 339 | Not yet available ** |
| NI-12 | Emergency admission rate (per 100,000 population) | 8824 | 8980 | 7792 | 8305 | 8540 | 8910 | 8037 * |

| | | | | | | | | | |
|-------|---|-------|-------|-------|-------|-------|-------|-------|-----|
| NI-13 | Emergency bed day rate (per 100,000 population) | 88418 | 87793 | 69382 | 80773 | 88094 | 93717 | 86432 | * |
| NI-14 | Emergency readmissions to hospital within 28 days of discharge (rate per 1,000 discharges) | 97 | 96 | 120 | 101 | 92 | 101 | 94 | * |
| NI-15 | Proportion of last 6 months of life spent at home or in a community setting | 90.2% | 90.0% | 91.9% | 91.4% | 90.6% | 90.4% | 91.4% | * |
| NI-16 | Falls rate per 1,000 population aged 65+ | 14.7 | 16.0 | 15.7 | 17.2 | 16.4 | 16.3 | 13.4 | * |
| NI-17 | Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections | 85.8% | 87.9% | 90.8% | 76.6% | 71.9% | 78.5% | 74.7% | |
| NI-18 | Percentage of adults with intensive care needs receiving care at home | 56.7% | 53.0% | 57.9% | 59.0% | 63.9% | 62.9% | 63.1% | ** |
| NI-19 | Number of days people spend in hospital when they are ready to be discharged (per 1,000 population) | 614 | 522 | 204 | 270 | 452 | 615 | 750 | |
| NI-20 | Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency | 22.3% | 22.2% | NA | NA | NA | NA | NA | *** |

* For most recent year 2024/25, data for calendar year 2024 is given due to financial year data being incomplete.

** Data provided is always for calendar year

***PHS recommend that Integration Authorities do not report any time period for indicator 20 beyond 2019/20 within their APRs. This is because NHS Boards were not able to provide detailed cost information due to changes in service delivery during the pandemic

Data warning:

For indicators 12 to 16, calendar year 2024 is used instead of financial year as recommended by PHS as data is more complete, however completeness levels for NHS Grampian from August 2024 onwards are much lower than previous years therefore figures provided in this update are likely to change significantly as completeness levels increase.

RAG scoring based on the following criteria:

| | |
|--|---|
| | If position is the same or better than Scotland then "Green" |
| | If position is worse than Scotland but within 5% then "Amber" |
| | If position is worse than Scotland by more than 5% then "Red" |

Aberdeenshire HSCP Performance against Ministerial Strategic Group (MSG) Indicators

| | | Reporting Period | | | | | | | Performance comparing 2024/25 & baseline year |
|----|--|------------------|---------|---------|---------|---------|---------|----------------------------------|---|
| | | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | Target | |
| 1a | Number of emergency admissions 18+ | 17,826 | 15,240 | 16,518 | 17,414 | 18,170 | 15,580 | Maintain 2022/23 Levels (17414) | NA |
| 2a | Number of unscheduled hospital bed days; acute specialties 18+ | 145,043 | 113,727 | 135,855 | 151,499 | 159,580 | 114,806 | Maintain 2022/23 Levels (151499) | NA |
| 2c | Number of unscheduled hospital bed days; Mental Health specialties 18+ | 31,843 | 26,642 | 28,405 | 28,319 | 34,700 | 35,531 | Maintain 2022/23 Levels (28319) | 25.5% above target |
| 3a | A&E Attendances 18+ | 22,135 | 16,980 | 19,642 | 20,970 | 35,531 | 38,620 | Maintain 2023/24* Levels (35531) | 8.7% above target |
| 4 | Delayed Discharge bed Days (all reasons) | 16,381 | 6,395 | 8,435 | 16,832 | 22,783 | 30,085 | Maintain 2022/23 Levels (16832) | 78.7% above target |
| 5a | Percentage of last 6 months of life spent in Community (all ages) | 90.0% | 91.9% | 91.5% | 90.6% | 90.3% | NA | Maintain 2022/23 Levels (90.6%) | 0.3% below target |
| 5b | Number of days during last 6 months of life spent in the community (all ages) | 396,656 | 426,608 | 408,417 | 419,369 | 421,449 | NA | Maintain 2022/23 Levels (419369) | 0.5% above target |
| 6 | Balance of Care: Percentage of population 65+ living at home (supported and unsupported) | 96.5% | 96.8% | 96.8% | 96.7% | 96.9% | NA | Maintain 2022/23 Levels (96.7%) | 0.2% above target |

Data Source: Public Health Scotland MSG Indicators reported in June 2025

Notes:

1. The table above shows performance against the MSG indicators for the last five reporting years and current year to date. The baseline year has been revised to 2022/23 against which five of the six performance objectives have been set, this being the first full year of data without direct impacts of the pandemic. For 3a A&E Attendances 2023/24 will be used as this year includes 10 months where Minor Injury Unit (MIU) figures have been included.
2. Performance comparing current year and the baseline year has not been provided for 1a and 2a as SMR01 completeness levels are much lower than previous years.
3. Data for current year for indicators 1a, 2a, 2c, 5a and 5b remains provisional and will be subject to change.

Aberdeenshire HSCP iMatter Components and Average Responses 2021 – 2024

The [iMatter Health and Social Care Staff Experience Survey](#) is an NHS Scotland-wide annual survey designed to enable health and social care teams to recognise and celebrate their achievements whilst also identifying opportunities for organisations to support continuous improvement through staff feedback. The table below provides the trends in average responses provided to each of the survey questions for Aberdeenshire HSCP staff respondents over the last 4 years.

| iMatter Questions | Staff Experience Employee Engagement Components | 2021 | 2022 | 2023 | 2024 |
|--|--|------|------|------|------|
| I feel that my direct line manager cares about my wellbeing | Assessing risk & monitoring work stress and workload | 100 | 86 | 88 | 89 |
| My direct line manager is sufficiently approachable | Visible & Consistent Leadership | 100 | 89 | 88 | 89 |
| I have confidence and trust in my direct line manager | Confidence & trust in management | 100 | 86 | 83 | 86 |
| I have sufficient support to do my job | Access to time and resources | 92 | 78 | 85 | 83 |
| I would recommend my team as a good one to be part of | Additional Question | 98 | 86 | 83 | 83 |
| I am clear about my duties and responsibilities | Role Clarity | 86 | 81 | 83 | 83 |
| I am treated with dignity and respect as an individual | Valued as an Individual | 92 | 89 | 83 | 83 |
| I am treated fairly and consistently | Consistent application of employment policies and procedures | 91 | 89 | 91 | 91 |
| I would recommend my organisation as a good place to work | Additional Question | 86 | 78 | 79 | 78 |
| My team works well together | Effective team working | 95 | 83 | 83 | 78 |
| I am given the time and resources to support my learning growth | Learning & Growth | 80 | 81 | 83 | 78 |
| I understand how my role contributes to the goals of my organisation | Sense of Vision, Purpose & Values | 91 | 81 | 79 | 78 |
| I get the help and support I need from other teams and services within the organisation to do my job | Appropriate behaviours & supportive relationships | 74 | 75 | 75 | 75 |
| I feel involved in decisions relating to my job | Empowered to Influence | 83 | 78 | 75 | 75 |
| I feel involved in decisions relating to my team | Empowered to Influence | 95 | 78 | 75 | 75 |
| I feel my organisation cares about my health and wellbeing | Health & Wellbeing Support | 80 | 75 | 81 | 75 |
| I get enough helpful feedback on how well I do my work | Performance development & review | 94 | 86 | 83 | 75 |

| iMatter Questions | Staff Experience Employee Engagement Components | 2021 | 2022 | 2023 | 2024 |
|--|---|------|------|------|------|
| I am confident performance is managed well within my team | Performance management | 95 | 83 | 79 | 75 |
| I would be happy for a friend or relative to access services in my organisation | Additional Question | 86 | 75 | 75 | 72 |
| I get the information I need to do my job well | Clear, appropriate and timeously communication | 85 | 72 | 83 | 72 |
| I am confident my ideas and suggestions are listened to | Listened to & acted upon | 86 | 75 | 75 | 72 |
| I am confident performance is managed well within my organisation | Performance management | 73 | 67 | 69 | 67 |
| I feel appreciated for the work I do | Recognition & Reward | 89 | 78 | 79 | 67 |
| I feel that board members who are responsible for my organisation are sufficiently visible | Visible & Consistent Leadership | 73 | 64 | 69 | 64 |
| I have confidence and trust in Board members who are responsible for the organisation | Confidence & trust in management | 76 | 61 | 69 | 61 |
| I am confident my ideas and suggestions are acted upon | Listened to & acted upon | 83 | 75 | 77 | 61 |
| My work gives me a sense of achievement | Job Satisfaction | 83 | 72 | 73 | 58 |
| I feel sufficiently involved in decisions relating to my organisation | Partnership Working | 76 | 64 | 67 | 58 |

| | | | | | | | |
|--------|--------------------|-------|----------------------------|-------|--------------------|------|------------------|
| 67-100 | Strive & celebrate | 51-66 | Monitor to Further Improve | 34-50 | Improve to Monitor | 0-33 | Focus to Improve |
|--------|--------------------|-------|----------------------------|-------|--------------------|------|------------------|

Financial Information

In line with performance reporting regulations, the following tables provide the total amount and proportion of spend by the Aberdeenshire HSCP broken down by the various services to which the money was allocated and each locality, including comparison over the last 5 preceding years.

Aberdeenshire HSCP Expenditure by Service Area 2019-20 to 2024-25

| | 2019/20 | | 2020/21 | | 2021/22 | | 2022/23 | | 2023/24 | | 2024/25 | |
|---|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | £m | % | £m | % | £m | % | £m | % | £m | % | £m | % |
| Community hospitals | 18.251 | 5.4 | 17.209 | 4.8 | 17.758 | 4.8 | 20.19 | 4.8 | 21.41 | 4.7 | 21.78 | 4.6 |
| Other community health services | 30.956 | 9.2 | 33.586 | 9.4 | 36.5986 | 9.4 | 47.55 | 9.4 | 43.84 | 9.7 | 42.55 | 8.9 |
| Primary care | 41.376 | 12.3 | 42.842 | 11.9 | 44.0307 | 11.9 | 43.23 | 11.9 | 46.09 | 10.2 | 58.90 | 12.4 |
| Prescribing | 44.623 | 13.2 | 44.224 | 12.3 | 45.8953 | 12.3 | 49.62 | 12.3 | 54.24 | 12.0 | 54.73 | 11.5 |
| Community Mental Health | 8.758 | 2.6 | 10.747 | 3.0 | 11.4864 | 3.0 | 13.48 | 3.0 | 11.12 | 2.5 | 13.66 | 2.9 |
| Aberdeenshire share of hosted services | 15.638 | 4.6 | 14.819 | 4.1 | 16.5456 | 4.1 | 17.87 | 4.1 | 19.18 | 4.2 | 20.11 | 4.2 |
| Out of area treatments | 2.6 | 0.8 | 3.458 | 1.0 | 3.58361 | 1.0 | 2.77 | 1.0 | 2.81 | 0.6 | 2.94 | 0.6 |
| Set aside services | 30.385 | 9.0 | 31.297 | 8.7 | 32.349 | 8.7 | 34.52 | 8.7 | 36.37 | 8.0 | 38.78 | 8.1 |
| Management and Business Services | 6.013 | 1.8 | 18.034 | 5.0 | 12.7455 | 5.0 | 7.06 | 5.0 | 12.62 | 2.8 | 19.89 | 4.2 |
| Adult Services | 56.627 | 16.8 | 57.256 | 16.0 | 59.1337 | 16.0 | 69.59 | 16.0 | 79.95 | 17.6 | 82.47 | 17.3 |
| Older people, physical and sensory disabilities | 82.243 | 24.4 | 84.027 | 23.4 | 90.2523 | 23.4 | 100.94 | 23.4 | 107.4 | 23.7 | 120.7 | 25.3 |
| Funds | 0 | 0.0 | 1.075 | 0.3 | 3.72385 | 0.3 | 10.25 | 0.3 | 18.50 | 4.1 | | 0.0 |
| | 337.47 | 100.0 | 358.57 | 100.0 | 374.10 | 100.0 | 417.05 | 100.0 | 453.48 | 100.0 | 476.49 | 100.0 |

Notes:

- As part of continual improvements to data reporting, funding streams previously allocated under the 'Funds' line have this year been aligned by Finance to the patient/client groups that they are primarily ringfenced to (for example, the Mental Health Outcomes Framework funding aligns to community mental health services). This reflects the reduction in spend reported against the Funds line between 2023/24 and 2024/25, and will be retained for future reporting under the APR.

Aberdeenshire HSCP Expenditure by Locality 2019-20 to 2024-25

| | 2019/20 | | 2020/21 | | 2021/22 | | 2022/23 | | 2023/24 | | 2024/25 | |
|--------------------------|----------------------|---------------------|----------------------|---------------------|----------------------|---------------------|----------------------|---------------------|----------------------|---------------------|----------------------|---------------------|
| | £m | % | £m | % | £m | % | £m | % | £m | % | £m | % |
| North localities | 66.19 | 19.6 | 66.04 | 18.4 | 72.020 | 18.4 | 82.20 | 18.4 | 90.22 | 19.9 | 96.23 | 20.2 |
| Central localities | 59.69 | 17.7 | 60.96 | 17.0 | 62.661 | 17.0 | 72.17 | 17.0 | 74.06 | 16.3 | 80.89 | 17.0 |
| South localities | 52.378 | 15.5 | 53.64 | 15.0 | 59.901 | 15.0 | 70.33 | 15.0 | 70.42 | 15.5 | 64.24 | 13.5 |
| Business and Strategy | 8.233 | 2.4 | 9.45 | 2.6 | 9.145 | 2.6 | 11.57 | 2.6 | 15.4 | 3.4 | 10.1 | 2.1 |
| Cross area services | 115.87 | 34.3 | 115.12 | 32.1 | 120.115 | 32.1 | 125.80 | 32.1 | 133.43 | 29.4 | 2.12 | 0.4 |
| Aberdeenshire-wide | 4.726 | 1.4 | 20.99 | 5.9 | 14.834 | 5.9 | 10.45 | 5.9 | 15.09 | 3.3 | 166.43 | 34.9 |
| Funds Set aside services | 0 | 0.0 | 1.08 | 0.3 | 3.077 | 0.3 | 10.01 | 0.3 | 18.50 | 4.1 | 17.72 | 3.7 |
| | <u>30.385</u> | <u>9.0</u> | <u>31.30</u> | <u>8.7</u> | <u>32.349</u> | <u>8.7</u> | <u>34.52</u> | <u>8.7</u> | <u>36.37</u> | <u>8.0</u> | <u>38.78</u> | <u>8.1</u> |
| | <u>337.47</u> | <u>100.0</u> | <u>358.57</u> | <u>100.0</u> | <u>374.10</u> | <u>100.0</u> | <u>417.05</u> | <u>100.0</u> | <u>453.48</u> | <u>100.0</u> | <u>476.49</u> | <u>100.0</u> |

Notes:

- Following review by Finance and as part of continual data reporting improvements, the definition of "Aberdeenshire-wide" has been reviewed to include services which cover the whole HSCP such as the Alcohol and Drug Partnership, the Drug and Alcohol Service, AHPs and so forth that are unified services, not split down to locality level. The "Cross area" line now refers to services that are split down to locality level but feature elements that relate to all of the localities. Examples would include child protection and GIRFEC within health visiting. Health visiting is split down to locality level but child protection and GIRFEC, whilst subsets of health visiting, are not. This has resulted in the significant changes in values associated with these lines in the table above, which will be retained for future APRs.

Inspections – Summary of Aberdeenshire Reports, 2024-2025

There are three main Inspection Agencies which operation inspection programmes in health and social care settings; these are the Care Inspectorate, Healthcare Improvement Scotland and the Mental Health Welfare Commission.

Care Inspectorate

A summary of the inspections undertaken by the Care Inspectorate in Aberdeenshire in the 2024-2025 period is provided below. In evaluating quality the Care Inspectorate use a six-point scale where 1 is unsatisfactory and 6 is excellent. The number of criteria assessed may vary depending on the type of inspection taking place.

South Care at Home Service Support Service – May 2024

This support service delivers care and support to people living in their own homes to the South area of Aberdeenshire, covering the geographical areas of Huntly, Aboyne, Banchory, Mid-Deeside, Mearns (Laurencekirk), Portlethen, Coast, Alford and Stonehaven. The Care Inspectorate carried out its inspections on 29th April, 1st, 2nd, 3rd, 6th and 7th May 2024, and the service was given *Grade 5/Very Good* ratings in all categories. The inspection included residents and their families being interviewed, and comments highlighted that *'staff were respectful of being in people's homes' and 'care notes and risk assessments were detailed and reflective of people's needs'*.

Central Care at Home Service - August 2024

This support service offers care and support to residents living independently in the Central area of Aberdeenshire. The team delivers care to the geographical areas of Insch, Inverurie, Kemnay, Westhill, Ellon, Oldmeldrum and Turriff. The inspection took place on two dates on 25 July and 14 August 2025. As part of the inspection, a combination of surveys, observed practice, document reviews and speaking to residents, their families and staff were carried out, and it was given a rating of a *Grade 5/Very Good*.

Bennachie View Care Home - August 2024

Bennachie View Care Home is purpose-built, two-story care home accommodation located in Inverurie, Central Aberdeenshire. It is split into four separate units known as households. The care home can support a maximum of 48 old older people, offers respite care and can provide up to 9 places for adults who are not yet 65 years old.

The Care Inspectorate carried out a full inspection at Bennachie View on 5th, 6th and 7th August 2024. It was given Grade 5 – Very Good rating against 4 of the areas inspected, and a Grade 4/Good rating against the remaining area. The residents told the Care Inspectorate that they enjoy the relaxed and calm atmosphere, and staff had noted that they felt supported and enjoyed their job.

[Playfauld House Very Sheltered Housing – August 2024](#)

Playfauld House is a Very Sheltered Housing complex located in Inverurie, Central Aberdeenshire and is made up of 31 self-contained flats. The service delivers housing support and care at home to adults living in their own tenancy. It was inspected on 28th August 2024 and given *Grade 5/Very Good ratings* against the two areas inspected. Residents spoke of having a positive and enjoyable experience at the complex, and that they were consulted along with their family members on the delivery of the service.

[Aberdeenshire Responders for Care at Home Service \(ARCH\) – November 2024](#)

ARCH provides care and support services throughout Aberdeenshire, both in sheltered housing and within the community. Inspectors from the Care Inspectorate carried out their inspections on 4th November and 21st November 2024, in which it was given an overall *Grade 5/Very Good* rating. The inspection highlighted strengths on quality of leadership and supervision, and a recommendation was made to '*make better use*' of the team's service improvement to monitor actions and outcomes.

[Jarvis Court Very Sheltered Housing - November 2024](#)

Jarvis Court is a purpose-built complex containing 21 flats and located in Fraserburgh, North of Aberdeenshire. The complex provides housing support and care at home by a housing provider. An inspection of Jarvis Court Very Sheltered Housing was undertaken on 11th November 2024. No grading was given from this inspection because the Care Inspectorate were undertaking a pilot inspection to test a new way of inspecting. The report did describe the service as *very good level of care and support*.

[Durnhythe Care Home – February 2025](#)

Durnhythe Care Home is a care home residential service based in Portsoy, North of Aberdeenshire, in which it has capacity to support 35 residents. An inspection was undertaken on 18th, 19th and 20th February 2025 and the service was given Grades of 2 and 3 against the five areas inspected. Whilst the inspection reported positive examples of care such as residents being supported by staff who treated them with respect and warmth, the cleanliness of the home and how different areas had been created to support people to spend their time in different ways, there were several areas for improvement and associated requirements identified. AHSCP staff have focused on providing the support and capacity necessary to help deliver on the improvement action plan.

An unannounced follow-up inspection took place on 1st May 2025 during which improvements were noted and the service re-graded from Weak to Adequate against the following quality questions: How well do we support people's wellbeing; How good is our leadership; and How well is our care and support planned.

[Willowbank Bungalows 1, 2 & 3 and Care Home Services, Peterhead – February 2025](#)

The Willowbank bungalows are residential buildings which offer accommodation, care and support to up to 12 adults including older adults with learning disabilities. Each bungalow has 4 to 5 bedrooms, with communal living areas such as a kitchen, lounge, dining room and bathing facilities.

The inspection was undertaken on 29th and 30th January 2025, and at the time there were 10 adults living within the service. Inspectors were able to speak to some of the residents and of their family members, as well as staff. The service received a *Grade 5/Very Good* rating against all 3 criteria assessed ('How well do we support people's wellbeing', 'How good is our staff team' and 'How good is our setting'), with inspectors noting that individuals could be assured staff effectively monitored and addressed their health and wellbeing needs.

[Ellon Day Opportunities – February 2025](#)

Ellon Day Opportunities is a Day Centre located in the central area of Aberdeenshire, offering tailored day support, group activities and care at home for adults with learning disabilities. An inspection was carried out on 10th, 11th and 12th February 2025, and as part of the inspection discussions were held with service users, their family members and some members of staff. The service was awarded a *Grade 5/Very Good rating* against both criteria assessed ('How well do we support people's wellbeing' and 'How good is our staff team') with praise for staff who consistently treated people with deep respect and dignity, helping them feel valued and connected.

Mental Welfare Commission

[Fraserburgh Hospital, Brucklay Ward – March 2025](#)

The Mental Welfare Commission for Scotland carried out an unannounced inspection at Brucklay Ward, Fraserburgh Hospital on 13th March 2025. Brucklay Ward is a 12-bedded dementia unit and on the day of the inspection, there were 12 patients on the ward. The inspection report concluded with recommendations relating to completion of documentation (including care plan reviews and certificate and treatment plans) and in relation to replacement of physical coverings on ensuite doors.

The report also noted that: *'feedback from relatives was positive, where some described the staff team as "approachable", "brilliant" and "very caring." Relatives told us that they were happy with the care that was being provided, and that communication was good.'*

Other inspection activity

HMP YOI Grampian Inspection – June 2024

His Majesty's Inspectorate of Prisons for Scotland (HMIPS) undertook a [whole prison inspection](#) of HMP YOI Grampian as part of the five-year cycle of Inspection activity in early June 2024. Multi agency services and partners who deliver services in prison were included as part of the Inspection with relevant Inspection bodies undertaking the process in relation to their respective areas of knowledge and expertise.

Health Improvement Scotland (HIS) undertook the inspection of prison health care – delivered by the Aberdeenshire HSCP – with feedback in relation to prison health care and areas of improvement highlighted by HIS contained within the wider report. A [report](#) was provided to the Aberdeenshire IJB in October 2024 on progress to date and planned further improvement work in response to the recommendations.

Care Inspectorate – National Justice Social Work Self-Evaluation

Aberdeenshire HSCP also participated in the Care Inspectorate's national self-evaluation exercise relating to Justice Social Work services: [CI - Justice Social Work- Self-evaluation of performance, quality and outcomes - A national review - May.pdf](#). This involved all 32 local authorities in the self-evaluation phase (September – November 2024) and Aberdeenshire was one of 4 local authority areas involved in phase 2 of the scrutiny which included interviews; review of local documentation and focus groups.