

# TIPS

## Your Rights to Access Your Local NHS Services



1

Contact Scotland BSL for NHS 111  
for non-emergency help if GP is closed



2

999 BSL for Emergency

999  
BSL

3

Ask for a BSL/English interpreter,  
either face-to-face or online - your choice



4

Tell NHS to flag your patient records:  
Deaf & BSL user - need to book interpreter



5

Ask to access your patient records

6

Your health right to know information

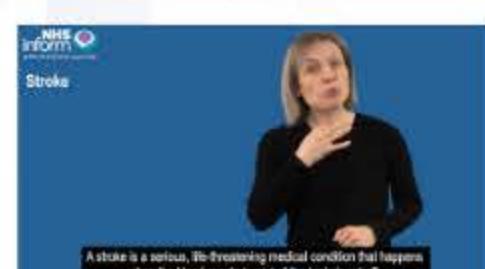
7

Your health decision when you are aged 16+  
and want someone with you



8

Consent to treatment  
Make sure BSL information is provided and clear



9

Ask for BSL translations of English documents



BSL



Contact:

James Barnes-Miller

BSL Equality and Inclusion Officer

Email: [james.barnes-miller@bda.org.uk](mailto:james.barnes-miller@bda.org.uk)

Text: 07814 675589

FaceTime/WhatsApp: 07814 675589

The BDA stands for Deaf Equality, Access and Freedom of Choice

Company Ltd by guarantee number 2881497, Registered charity numbers 1031687 (England & Wales) and SC042409 (Scotland)

Scottish Government  
Riaghaltas na h-Alba

Equality and  
Human Rights

BDA  
DEAF ASSOCIATION SCOTLAND  
COMANN NAM BODHAR ALBA