*Living the NHS Grampian Values and Behaviours*

*Caring • Listening • Improving*

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| **The Culture of our Team/ Department is characterised as one of:** | ***Good*** | ***OK*** | ***Poor*** |
| **Caring** | treating everyone with dignity and respect |  |  |  |
| behaving with integrity, consistency and compassion |  |  |  |
| respecting individual needs and preferences |  |  |  |
| **Listening** | communicating clearly |  |  |  |
| being open, honest and fair |  |  |  |
| engaging others and respecting their views |  |  |  |
| **Improving** | learning and improving ourselves and others |  |  |  |
| being environmentally responsible |  |  |  |
| collaboratively working with colleagues, patients, families, carers, communities and other non-NHS partners |  |  |  |
| making best use of our resources |  |  |  |
| encouraging innovation and building on success |  |  |  |