

Tuesday 2 August 2022

Redesigning Urgent Care Pathways for ARI Last Monday we shared a video from Sandra Macleod and Paul Bachoo, describing the pressures currently being experienced across the system, and the need to work together on solutions. Our ambition is to move away from the current model to a 'home to home pathways model'. This will help us ensure people can access the right care in the right place, at the right time, from the right person, for their needs and circumstances. To do this, we'll use our collective resources, expertise, and all available data.

Over the next 10 weeks we are going to be planning and beginning to implement changes which will fundamentally change the way we assess, triage, and provide care to those who come to Aberdeen Royal Infirmary with urgent care needs. This is an ambitious timescale, but it is clear the pressure currently being experienced is not sustainable. Demand is only set to increase as we head towards winter, so we must move quickly.

Although this first phase will focus on ARI, we want people across the system to help shape these plans. We will be running several engagement events – both virtually and in person – followed up by regular update briefings and progress meetings.

The first two sessions will be held virtually over MS Teams, as follows:

- Virtual Stakeholder Engagement Session 1 - Thursday 4 August, 10-11am - [Click here to join the meeting](#)
- Virtual Stakeholder Engagement Session 2 - Friday 5 August, 2-3pm - [Click here to join the meeting](#)

In-person events which will be held in ARI w/c 8 August and exact details will be shared soon, once venue details are confirmed. If you would like to join our contact list by [completing this short form](#) we can ensure you receive updates directly by e-mail. We know it will be challenging to find the time to take part in these discussions but hope you will be able to engage in this important project. If you are unable to come to any of the engagement events, there will be opportunities for you to have your say. If you have any queries or would like to discuss any aspect of this work, please contact Michael Coulthard – michael.coulthard@nhs.scot.

Arrival of new FY1s Although the new FY1 recruits have been shadowing over the last week, tomorrow (3 August) marks their first official day with NHS Grampian. It is also rotation day for junior medical staff; some will be staying with us, but moving to new specialties, while others will be coming to Grampian for the first time. We want to extend a warm welcome to all! We take our responsibility as a teaching board very seriously and it is a pleasure to have you with us.

Tim, Martin, and Charles (otherwise known as inthemessuk) [have recorded this video guide to the first day as an FY1](#), taking you through their experiences, and we hope you find it helpful.

Anti-racism poster campaign – have you had your say? We want you to have you say on the next stage of our anti-racism campaign. Twenty suggestions were sent in by people working across health & social care – which ones should go forward for professional design? [The closing date for completing this survey is Friday 19 August.](#)

PPE donning & doffing refreshers Keep your donning and doffing skills sharp by attending one of the regular training sessions. Current dates below, all sessions take place 11am-12noon, via MS Teams. Please email gram.ipc-donn-doff-training@nhs.scot to book your place.

- August - Thursday 4, Tuesday 16, Tuesday 23
- September – Thursday 1, Tuesday 6, Tuesday 13, Thursday 22, Tuesday 27

Call to AHPs – support & supervision survey NHS Education for Scotland have been in touch to share details of an [Allied Health Professions Support and Supervision Survey](#). This is open to all Allied Health Professionals, regardless of your band, role, or where you work. The results of the survey will help inform the future work of NES to support all AHPs take part in meaningful supervision. This is key to supporting the delivery of safe and effective clinical practice, as well as supporting the health and wellbeing of staff.

The survey should take about 10 minutes to complete and closes on 12 September. Resources on [support and supervision can be found here.](#)

Teams training courses Microsoft are running a range of training sessions for NHS Scotland staff throughout August. Dates, times, and topics are listed below, just click on the relevant link to register. If you're unable to make any of the dates, sessions will be **recorded and available for 180 days** through the join links you receive when you register. So even if you can't attend on the day, it's still worth registering if you'd like to watch the session when it suits you.

- [Calling and meetings in Microsoft Teams](#): Thurs 4 August, 11am-12noon
- [Explore teams and channels in Microsoft Teams](#): Tues 9 August, 11am - 12noon
- [Tips, shortcuts and what's new in Microsoft Teams](#): Thurs 11 August, 11am-12noon
- [Increase collaboration in Microsoft Teams](#): Tues 16 August, 11am-12noon
- [Microsoft Teams Hybrid Work Solutions](#): Thurs 18 August, 11am-12noon
- [Go further together with meetings in Microsoft Teams](#): Tues 23 August, 11am-12noon
- [Customise Microsoft Teams with apps](#): Thurs 25 August, 11am - 12noon

[View all Microsoft Training Courses](#)

Tune of the day Ileana Zett from the Genetics Department requests today's tune and I defy you not to have a little shimmy to [Danza Kudoro by Lucenzo and Don Omar](#). Thanks to Ileana and we hope you have a happy birthday (EP).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot