

Monday 18 July 2022

System pressures – message from the system connect team We know pressures in healthcare continue to be tough for everyone working across the whole sector – and once again we'd like to thank you for your incredible efforts. We understand the issues you are facing and are listening to what you are telling us. Taking your feedback onboard we will continue to act on that and support teams where possible, at a management level across the whole health care system, to ensure measures are put in place to make things less pressured, where possible.

Over the last two weekends we have seen many examples of you all working to do this, including:

- non-clinical staff have been volunteering to support patients in community hospitals and work alongside staff
- Operational teams stepping in to support additional support when short
- Three HSCPs working together to address challenges with care at home capacity
- Staff moving to work in different areas
- Drivers in GMED supporting deliveries to care homes due to shortage in staffing
- Social Work working out of hours to divert patients from being brought in by ambulance
- Hospital at Home team liaising constantly with ARI to try discharge patients back to the community

We just want to say thank you for all you continue to do in these challenging times. All of you continue to show incredible commitment to every person we care for. It's important to recognise even when we are stretched, we are making a huge difference to people's lives each and every day.

iMatter The questionnaire has now closed, thank you to everyone who took the 5 minutes to complete the questionnaire and share your experiences. At least 56% of staff responded, the final response rate and all reports will be available on 1 August when all paper copies will have been processed. More information about team reports and action planning, and the Health & Social Care Partnership results for Grampian will follow in the coming weeks.

Skin Health Surveillance [Skin Health Surveillance now has its own designated intranet page](#) (networked devices only) with all relevant documents in one place. Here you can find relevant information for the skin health surveillance programme (e.g., up-to-date health surveillance questionnaires) and about skin health and prevention. There are sections with information specific for staff, managers, responsible persons, and cascade trainers, information about risk assessments, and reporting to Datix if required.

The contact email address for queries is now: gram.skinhealthtraining@nhs.scot

£10M funding for medical drone project A consortium led by AGS Airports, in partnership with NHS Scotland and with NHS Grampian as lead board, has secured £10.1 million in funding from the Future Flight Challenge at UK Research and Innovation (UKRI) to deliver what will be the UK's first medical distribution network using drones. It is the second successful round of funding for the CAELUS (Care & Equity – Healthcare Logistics UAS Scotland) consortium which brings together 16 partners including the University of Strathclyde, NATS and NHS Scotland. Together they are working to deliver what will be the first national drone network that can transport essential medicines, bloods, and other medical supplies throughout Scotland including to remote communities.

Nursing through Covid – Engagement Programme 2022 The final engagement session, following the 'Nursing through Covid' study, will take place tomorrow (Tuesday 19 July). This research explored the experiences of nurses working in the acute sector of NHS Grampian during the pandemic. This session will share the findings of the study and will be of interest to anyone working in health & social care, not just those in nursing roles. If you would like to come along, please access via the link below. Alternatively, you can email your feedback to: nursingthroughcovid@rgu.ac.uk.

[Tuesday 19 July, 10.30-11.30am](#)

[In advance of the workshop it is helpful \(though not mandatory\) to watch this video.](#)

eESS Project Update The roll out of Manage Self Service (MSS) is continuing to progress. Please find attached the latest issue of the eESS Newsletter, which includes details of when remaining areas will be going live with MSS.

Pause for thought Taken from last week's Guided Journaling sessions, here is an opportunity for reflection:

We live in a world of our own belief: both enabled by it and trapped within it. Which beliefs help you to be and do your best each day? What evidence do you have for those that hold you back?

Guided Journaling is offered as part of the We Care programme; [there's more information online here](#).

Tune of the day Laura McDonald selects today's tune and she's representing for all her Staffside colleagues with [There is Power in a Union](#) by Billy Bragg. This song was used to incredibly moving effect at the end of the film *Pride*, which I strongly recommend to each and every one of you (EP).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot