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Your X-ray examination at the Health Village

***Information for
patients and carers***

**Radiology Department, Green Zone
Aberdeen Community Health and Care Village
50 Frederick Street
Aberdeen, AB24 5HY**

This leaflet will provide you with some information about your visit. Please read it carefully and follow any enclosed instructions.

Continue to take your prescribed medicines as usual. If in doubt, contact your doctor or our helpline for advice.

How to get here

The Health Village is on Frederick Street which runs parallel to East North Street in the City Centre. East North Street runs between the junction with King Street and the main roundabout serving the Beach Boulevard, Commerce Street, Park Street and Justice Street.

The main entrance is on Frederick Street with a second entrance on East North Street.

There is a council multi-storey car park on Frederick Street (across the road from the Health Village). There is a fee for parking here.

Your appointment

Please bring this leaflet with you. Please report to the reception desk in the Outpatient Department.

You should be attended to within 30 minutes of your appointment time.

If you can't attend your appointment please let us know as soon as possible. We can then offer your appointment to another patient. Please call the helpline on **01224 556325** to cancel your appointment and rearrange a more suitable time.

If you need a lifting aid (such as a hoist or stand aid) during your visit, call us on 01224 556325 to arrange this with staff.

Important

If you ...

- **may be or are pregnant**
- **have any allergies (including latex allergy)**

Please contact our helpline as soon as you receive this leaflet.

Your examination

Your examination is carried out by a qualified radiographer. Other health care staff may also be present to help during some procedures.

We might ask you to change into a hospital gown.

We ask you to remain still and might also ask you to hold your breath for a short time. This is to make sure your images are as clear and informative as possible.

After your examination, please wait until your X-ray images are checked for technical accuracy, Don't leave the department until we've let you know your examination is complete.

Your images are studied in greater detail by a radiologist (a specialist X-ray doctor). The results are sent to the doctor who requested your examination. This may be your hospital doctor or your GP.

How long will it take?

This examination usually takes from 5 to 20 minutes.

Clinical teaching

Our department takes part in teaching and research. You can refuse to assist in teaching and research, but we hope you will co-operate if requested.

The use of X-rays

Important

If there is any possibility that you may be pregnant, please contact the helpline.

The use of X-rays is strictly governed by UK legislation. Radiologists and radiographers must ensure that examinations are performed with the minimum X-rays necessary for that examination. Patients between the ages of 12 and 55 who are having abdomen and pelvis examinations are asked if there is any possibility of pregnancy. A decision is then made whether to proceed with the examination or to wait.

Confidentiality and use of patient information

When you attend hospital, information about you is recorded in manual files and on computer. Some use may be made of this information for research, audit, teaching and management studies. All healthcare professionals have a duty to protect your privacy and confidentiality. No unauthorised personnel will have access to your records.

If you wish to find out more, or to request a copy of your medical records, please contact:

Information Governance
NHS Grampian Department of eHealth
Rosehill House
Cornhill Road
Aberdeen
AB25 2ZG
📧 gram.infogovernance@nhs.scot

Violence and aggression

The safety of patients and staff is very important to NHS Grampian. Therefore, aggressive or violent behaviour will not be tolerated. NHS Grampian takes a serious view on this and will act accordingly.

How you can help us

We want to provide an efficient and effective service. You can help us by giving us suggestions for improvement and telling us when you are dissatisfied with the service.

Feedback cards are available at the Green Zone reception desk.

Further information

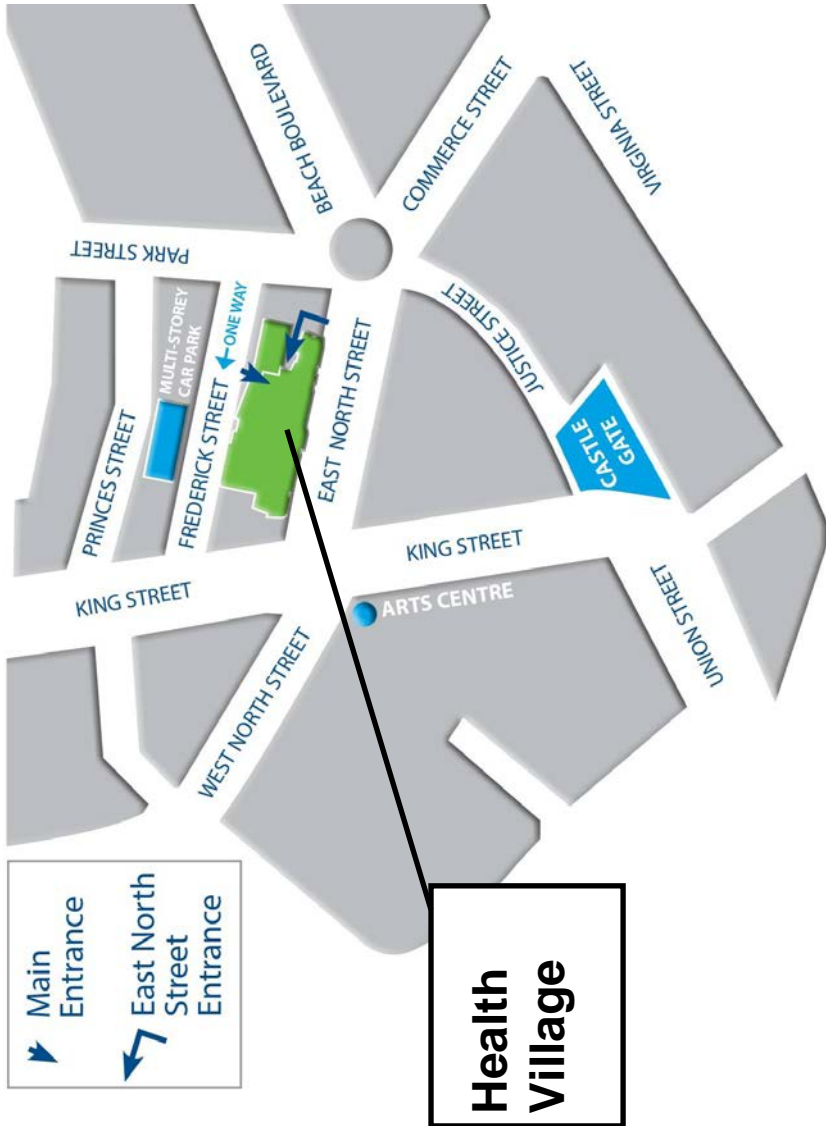
If you have any questions about your examination, you can call our helpline. One of our staff is available on the helpline from Monday to Friday between 9am and 4.30pm.

Helpline

 01224 556325 

This leaflet is also available in large print. Other formats and languages can be supplied on request. For a copy please call Quality Development on 01224 554149. Ask for leaflet 1481.

Feedback from the public helped us to develop this leaflet. If you have any comments on how we can improve it, please call 01224 554149 to let us know.



Radiology Department

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