

Daily Brief...



Thursday 7 August 2025

Stage 4 escalation The assurance board met for the third time on Tuesday 5 August. Our chief executive team is continuing to expand plans for improving performance and achieving financial balance. One of the key agreements from this meeting was for us to further progress and refine the unscheduled care plan with colleagues from across the system. The assurance board will consider this draft plan on 19 August.

Chief executive Adam Coldwells explained: "The support of the assurance board is proving to be really helpful, and we've received offers of further advice and expertise. We are making good progress and we're keen that all colleagues have a chance to hear directly from senior leaders and help shape what comes next."

Drop-in sessions will take place via Teams next week, on [Tuesday 12 August 1-2pm](#), [Wednesday 13 August 4.30-5.30pm](#) and [Friday 15 August from 9.30-10.30am](#). Simply save the Teams link to attend. The same presentation will be given at each session, with an opportunity to ask questions at the end. If you are unable to attend, recordings of the meetings will be available and an FAQ will be developed.

Your Daily Brief will continue to give updates in the coming weeks and months.

Future Care Planning: putting what matters most at the heart of care Kind and careful conversations are central to Realistic Medicine. They honour both the person's lived experience and the clinician's clinical expertise. These conversations are especially important in future care planning, helping ensure that patients are cared for in line with their values and wishes. We are committed to getting this right, with an ambition to have a Treatment Escalation Plan (TEP) in place for all inpatients. We all have a role in listening to what matters to patients/clients; future care planning does not only happen in hospitals.

A virtual event, focused on future care planning and TEPs, will take place on Thursday 28 August, between 3-4.30pm. If you are interested in joining and/or sharing a virtual poster, please contact gram.realisticmedicine@nhs.scot

Missed ultrasound appointments Our radiology team continues to see a high number of missed ultrasound appointments – around 200 every month. Ultrasound scans are vital diagnostic tools for men and women of all ages, covering a wide range of health concerns. We're trying to spread the message that while we understand plans change, we are very keen to hear from anyone who needs to reschedule – even on the day of their appointment. This enables us to offer the slot to inpatients or those waiting for urgent care. The booking team can be contacted by calling 0345 456 6677.

New management system for Estates The Estates team is transitioning to a new Computerised Maintenance Management System (CMMS) scheduled to go live in March 2026. From today, improvement works will affect how the team manages and responds to non-urgent requests.

- Immediate responses to non-urgent requests may be delayed as project-critical tasks are prioritised.
- Urgent and safety-critical issues will continue to be addressed as a priority.
- Your understanding is appreciated during this transition period.

The team will be heavily focused on data collection and system readiness activities over the coming months. This change will significantly improve how we manage and maintain our estate in the long term. Please continue to log requests as usual, and the team will respond based on priority and capacity.

Temporary road closure, Foresterhill To allow for works on The ANCHOR centre, there will be a road closure and diversions this weekend (9/10 August). A section of road between The ANCHOR Centre and the IM&T building will be closed. Please follow the signposted diversions; we apologise for any inconvenience.

Paediatric MTC education sessions The next event in this series will take place next Thursday (14 August) between 12-1pm. The topic this time is communication strategies. To request the joining link, please email gram.nosmtc@nhs.scot

Play in Hospital week – we need your stories Each October, the amazing work of hospital play specialists and play workers is celebrated during Play in Hospital week. Our play superstars at RACH are looking for stories from children and families to highlight the importance of play. If you – or a friend or relative – has a story to share, please get in touch with Nadine at nadine.maclean@nhs.scot. The deadline for submissions is the end of August.

Tune of the day Well done to everyone who is taking part in Cycle to Work Day today. Hannah Amelia McKay, care navigator/medical receptionist for Newburn Health Care, has requested [Nine Million Bicycles](#) by Katie Melua in honour of all our pedal pushers. If your commute is a stretch too far, the forecast is looking fabulous across Grampian for the rest of the week for a leisurely ride or stroll (KJ).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot