

Daily Brief...



Wednesday 4 June 2025

Stage 4 escalation - update Our first meeting with KPMG, the external organisation appointed to provide additional support to the board following our escalation, took place yesterday afternoon. This confirmed the focus of their review will cover leadership, governance, and the identification of opportunities for efficiency and productivity improvements.

A weekly meeting with KPMG will be held to exchange information and an Assurance Board, chaired by a Scottish Government representative, will also be established to provide oversight during the coming months. This critical piece of work brings welcome external expertise to bear on the challenges we face, and progress will be shared via this brief.

KPMG will meet with key teams and their responsible executives over the next few weeks to support the development of a list of credible options for inclusion in a report to the Scottish Government; this will inform a detailed improvement plan and a tailored package of support.

HEPMA – back in service Following last night's outage, we're happy to confirm all issues relating to HEPMA are resolved and it is back in use.

ECS server maintenance – today We have been advised the servers which run ECS require patching. This will take place at **10am today (Wednesday)**. ECS as a service will still be fully operational and available as usual. Should anyone lose their connection during the interruptions to ECS, a refresh of the browser should resolve any issues. We apologise for any inconvenience and thank you for your cooperation.

When Central Stores orders go astray We regularly receive requests for help in tracking down missing orders. If you have had items mis-delivered to your department, labelled for another area, please contact your local porters or transport to have them collected and delivered to the correct area. You should state these have been delivered to the wrong location, giving them your location and the labelled location of the order, so redelivery can be arranged. Stores cages should also be returned to Central Stores as soon as possible. This will avoid having to condense cages for larger areas which can lead to mis-deliveries.

Corporate Health & Safety SharePoint Site – technical issues resolved The Corporate Health & Safety SharePoint technical issues have been resolved, and the site is back up and running here (networked devices only): [GRAM - Corporate H&S SharePoint - Home](#). Thank you for your patience and understanding.

Values Based Reflective Practice (VBRP®) opportunities VBRP® offers a moment in the present, to reflect on the past, and influence your future practice. By intentionally setting time aside to reflect, VBRP® creates space to:

- Step back from your busy day to day work, draw breath and prioritise your own wellness in work
- Focus on what's important in the mist of what feels immediate and urgent
- Take stock of the impact your work has on you personally
- Review your practice and adapt it

Aberdeen City HSCP Wellness at Work offers a variety of opportunities to take part in Values Based Reflective Practice (VBRP®), open across Grampian. These vary from open online and in-person group sessions to bespoke team and 1:1 sessions. If you're interested in signing up or finding out more, take 2mins to [complete our VBRP® 2025 Opportunities form](#).

Correction – hearing aid batteries collection point We apologise for the error in this item yesterday; we can confirm replacement batteries for NHS hearing aids (sizes 13, 312, and 675 only) can be collected at Danestone Community Centre (Wednesdays, 10.30am-5pm) from next week onwards. The online version of the brief has been corrected and we're sorry for any confusion.

Book Blether The final Book Blether lunchtime meeting, before a summer break, will take place at 1pm tomorrow. Get a joining link from cornhill.library@nhs.scot and join us for chat about what we are currently reading. We have an added theme of 'the books that connect us to the 'great outdoors'.

The blether team are making their annual plea for feedback. If you have participated in any Book Blether meetings, Poetry Blethers, chat in channels, book giveaways, author events, or more since last summer please share your views and thoughts here: [NHSG Book Blether - have your say in 2025](#)

Wellbeing, Culture, and Development Wednesday

- **Men's Health week 5-12 June 2025** This is an annual event organized by the Men's Health Forum, aimed at raising awareness of preventable health issues and encourage men to talk. Check out some of what's available locally:
[Men in Mind](#)
[Fat Fives Football](#)
[The Baltic Boys Aberdeen](#) (please note this is a link to Instagram)
[Find a shed](#)
- **Bitesize Appraisal Sessions** Undertaking appraisal contributes to a positive workforce culture by creating an environment for effective learning, development and improvement. Great appraisals improve employee performance. Visit the [Bitesize Appraisal Session page here](#)
- **Crucial Conversations for Accountability – new dates** Unlock the power of feedback. Transform tough conversations into powerful moments of accountability and opportunities for improved collaboration, accountability, and outcomes. [Request a place on the training using this form](#); priority is given to those working at Band 8A and above or in clinical leadership positions.

To contact WCD please email gram.wcd@nhs.scot

Tune of the day Today's tune goes out to everyone working in our vaccination call centre. One year ago, they came together as a united Grampian team. Since then they have handled 81,598 incoming calls and made 10,341 outgoing calls in that time, an average of 364 calls in and out each working day - well done them! To celebrate, here's Lady Gaga & Beyoncé with [Telephone](#) (the 'stop calling' refrain is not to be taken literally...) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot