

Thursday 4 April 2024

Migration to SWAN mail relay system As of next Thursday (11 April), we will be migrating to the new SWAN mail relay system. What will this mean for you? Well, if you use systems which send email, or devices with the ScanToEmail function on a Multi-Function Device, we are aware that the “From” address is misconfigured on some of these. The “From” address can only be in the format where it ends in either **@grampian.scot.nhs.uk** or **@nhsg.grampian.scot.nhs.uk** and therefore should be changed if required. Should the “From” address end in anything else the email will be rejected at the relay server and will not be delivered.

If you have any issues in reconfiguring devices/systems, please report a fault with Service Desk via this link [Employee Center Homepage - Employee Center \(service-now.com\)](#)

Aberdeenshire Adult Support & Protection – joint inspection report The Aberdeenshire Adult Support and Protection Network has just had the results from a recent joint inspection by the Care Inspectorate. Many of you will work as part of the network and we just wanted to share the news that the report is a positive one. [You can find a fuller brief here](#) (intranet link, networked devices only) which also has a link to the report in full.

ARI radiology department – change of contact details From 1pm next Wednesday (10 April) the main contact number for radiology at ARI – including duty CT – will be Ext 50080 **only**. Use of an additional extension (58008) will be discontinued. Please ensure you update your contact lists accordingly.

FAO clinical staff - change in design of Ambu Spur II Self-inflating Bag The pressure limit for the relief valve on the Ambu self-inflating bag, found on emergency trollies across the organisation, has been reduced from 60cm to 40cm H₂O to comply with a new ISO standard. This may lead to difficulties in ventilating some patients (particularly those with a high/very high BMI) in a clinical emergency. It is possible to disable the pressure limiting valve, if required, and the resus training team have provided photos to show how. [You can view these here](#) (intranet link, networked devices only). If you have any queries or concerns, please contact gram.resustraining@nhs.scot

Aberdeen City Vaccination & Wellbeing Hub – more than vaccinations The Aberdeen City Vaccination & Wellbeing Hub is, as the name suggests, much more than just the place you go to get your jabs. The hub, located on the ground floor of the Bon Accord Centre (opposite Costa), hosts a range of health, social care, voluntary organisations, and community partners collaborating to provide health & wellbeing support. Their latest newsletter explains further and is attached to the email used to send this brief.

Home Energy Scotland advice session – Dr Gray’s Hospital The Home Energy Scotland team will be in the foyer of Dr Gray’s Hospital next Thursday (11 April) between 11am-1pm. They can offer advice on reducing bills, keeping your home warm, and how you can go green and save. All welcome to stop by for a chat.

Tune of the day Today’s request comes from Julie MacDonald from the Central Decontamination Unit. She’s asked for [Turbulence by P!NK](#), dedicated to anyone who deals with anxiety or feelings of unease:

You can't help when your stomach sinks, see your life happen in a flash (in a flash)
In your head it could be so real that you almost feel the crash (feel the crash)
The panic is temporary, but I'll be permanent (permanent)
So when it hits, don't forget as scary as it gets
It's just turbulence

(EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot