

Wednesday 30 April 2025

Clinical Applications System replacement As of next Tuesday (6 May), the current Patient Management & Clinical Systems Registration Service will no longer be available for requesting user access to application systems. The system infrastructure is no longer supported, and we are unable to make any amendments or fixes to it. Replacement request forms will instead be available via [ServiceNow](#). These will cover New User Access, Change User Access, and Remove User Access requests. Additionally, new Network/Email Account and On/Off boarding request forms will also be available on the same day.

Due to limitations within ServiceNow, there are changes to the process for requesting new applications. The main change is that New and Remove requests **must** now be completed by an authorising manager. Additionally, all service areas are responsible for ensuring staff are provided with the appropriate training materials and must complete all required training.

The [New Access Requests in ServiceNow](#) guide (networked devices only) provides more details around the changes coming.

Loop - rollout postponed Unfortunately, the rollout of Loop, the upgraded version of Employee OnLine (EOL), has been delayed. As such, our planned schedule of on-site support visits is subject to change; new dates will be advertised at the earliest opportunity. In the meantime, please use EOL as usual and do not download or register for Loop until we advise it is in use. Thank you, and we apologise for the inconvenience.

COVID-19 spring vaccination programme – Aberdeen inpatients Are you based in an inpatient area in Aberdeen City? Do you have any patients who require their COVID-19 booster? The following groups are eligible:

- adults aged 75 years and over
- residents in a care home for older adults
- persons aged 6 months and over who are immunosuppressed (as defined in the immunosuppression row of tables 3 and 4 of the green book) [Green book on Immunisation - chapter 14a COVID-19](#)

If any inpatients in your area meet the above criteria, [simply complete this form](#) and one of the team will be in touch with your ward before we attend. [For ease, consent forms are available here](#) (intranet link, networked devices only).

Reminder - Demystifying Death Week A series of talks and educational sessions have been planned to mark this annual event, beginning next Monday. These will all take place on Teams and cover everything from Power of Attorney and funeral planning to spiritual care at the end of life and support for grieving children. A full list, along with the Teams links to attend, [is available on the intranet here](#) (networked devices only).

Patient chair demonstration/evaluation The Manual Handling Team have organised a demonstration of a new patient chair, developed by VividCare, on Thursday 15 May. Staff are welcome to drop in, to Room 217 in the Suttie Centre, anytime between 10am-2pm. You'll get a chance to give feedback on the chair and view other products from the same company. No booking required, just turn up.

Dementia consultant webinar The NHS Scotland dementia consultant group will hold their next webinar on Wednesday 28 May. This is aimed at anyone with an interest in dementia care, including dementia ambassadors, champions, and specialist improvement leads. This time, the session will focus on 'Live & Jive', a project which saw a live band provide personalised requests in an acute hospital setting. The webinar will take place between 2.30-3.30pm, [you can register using this link](#).

Scottish Simulation 'Sim-posium' This event will take place at the Suttie Centre on Wednesday 27 August, with Professor Gerry Gormley from Queen's University Belfast as the keynote speaker. Registration costs £30 and [is via this Eventbrite link](#).

Wellbeing, Culture, and Development Wednesday

- **NHS partial retirement (draw down) information sessions** After a successful trial run of the new pension scheme information sessions we have secured dates for additional events to meet demand. More information and booking details are available on Turas (log-in required): [NHS Partial Retirement \(Draw Down\) | Turas | Learn](#)
- **GP coaching service – applications open** Are you at a crossroads in your GP career? Are you experiencing difficulties with some of the challenges of general practice in Scotland? Are you actively thinking of leaving? If the answer to any of these questions is "Yes" you may want to consider engaging with a coaching service designed specifically for GPs working in Scotland. Applications are open until 20 May; more information is available here: [GP Coaching Service 2025-26 - Wave 1 Application open until 20 May 2025](#)
- **Spaces for Listening – May/June dates** The new Spaces for Listening dates are now live, for dates and how to book follow this link: [Spaces for Listening Apr-Jun 25](#)

To contact Wellbeing, Culture and Development, please email gram.wcd@nhs.scot

ARI cafes – payday special There's a payday special, featuring smash burgers, in both the Orange and Pink Zone cafes today. This menu is priced at £6 for a double smash burger with a choice of toppings and chips.

Tune of the day It's payday! Let's hear it for Donna Summer and [She Works Hard For The Money](#) (I really do...) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot