

Thursday 28 May 2026

Card payments – retail catering units We are pleased to confirm card payment facilities are fully operational in all units at ARI, RCH, and DGH; we expect Woodend to come back online later today. Thanks to all customers for their patience during the extended period when card payments were unavailable. The length of time it has taken to restore card payments was beyond our control and we sincerely apologise for any inconvenience.

NMC review of historic health and character declarations The Nursing and Midwifery Council (NMC) has announced a review of some historic health and character declarations. The NMC have given assurance there is no identified risk to the public, and this forms only part of a wider assurance process. We are committed to supporting you with care, compassion, and sensitivity, if you are affected. If you would like to speak to someone, please contact your line manager, HR team, or professional lead. A letter from Dr June Brown, executive nurse director, and links to the NMC statement on this work, can [be found by following this link](#).

Protected Learning Time (PLT) – reporting of statutory and mandatory training update We are aware of a national issue affecting reporting of statutory and mandatory training following the transition to Once for Scotland (OfS) modules. This may mean some records appear incomplete or overdue and managers may not be able to accurately confirm completion status

This is a known national issue, and colleagues at Public Services Delivery (PSD) Scotland are working to resolve it. In the meantime, please continue to complete statutory and mandatory training in line with your renewal dates. [You can log into Turas Learn via this link](#) to check your own training record and ensure all required modules have been completed. Managers, check out Q11 of the FAQ document [available via this link](#) for guidance on accessing team compliance reports.

We will provide a further update once improvements are confirmed; thank you for your continued support in maintaining a safe and compliant organisation.

Home Oxygen Service referrals – change to in-patient referral process From Monday (1 June) the Home Oxygen Service will move from an MS Forms referral system to referral via TrakCare Order Comms for all adult inpatient referrals. The service request should be attached to the patient's current IP episode, and 'Home Oxygen Referral' selected within the 'Consultation Requests' tab.

[Follow this Grampian Guidance link](#) for further information on who can be referred to this service. While referrals made using the MS Form will continue to be accepted during June, we would ask all colleagues to move to TrakCare without delay. Please provide all information requested, as this will help with prioritisation of Referrals. Questions? Please contact the Home Oxygen Service via gram.oxygen@nhs.scot

EESS scheduled downtime – Sunday To allow for essential maintenance essential, the eESS system will be unavailable this Sunday (31 May), between 9am-3pm. This scheduled downtime will affect Manager Self-Service, Core, ER, and OBIEE. Please do not attempt to access or make changes to these applications during the downtime.

Radiology Sectra PACS – user communication In preparation for the Radiology Sectra PACS go-live scheduled for 22 August 2026, email communications were issued to all known PACS users on Monday (25 May). All PACS users are asked to check their inbox for this correspondence; if you have not received an email and require access to Radiology PACS, please contact the project team at: gram.rispacsproject@nhs.scot.

Laboratory newsletters The latest newsletters from the laboratory team are available to read via the links below (networked devices only):

[The Primary Care newsletter is available via this link](#)

[The Secondary Care newsletter is available via this link.](#)

Book Blether – upcoming events The final Book Blether of the 25/26 session takes place next Thursday (4 June), at 1pm, on Teams. The theme is 'Unexpected Insights: Books that connect to your professional world'. The Seasonal Reads group continues, with Agnes Owens' 'A Working Mother' the pick for June. Discussion opens in the Teams channel from 1 July. Finally, there's a Poetry Blether Summer Holiday Special at 1pm on Thursday 2 July. If you enjoy listening to poetry and maybe having a wee go at writing a few lines, we would love you to join us as we explore summer and holidays and moving out of 'our ordinary' even for a short time.

Email cornhill.library@nhs.scot for joining links to the above, Teams membership, and any other questions you might have.

Tune of the day After more than 30 years with NHS Grampian, Julie Phillips is retiring from Health Improvement. Starting in Health Promotions in 1996, she has taken on a variety of roles, mostly leading work with local businesses on health and work. Colleagues say it is the end of an era, and they'll miss her enthusiasm, warmth, and generous spirit. Describing her as truly one of a kind, they're wishing Julie all the best for retirement, more family time, and plenty of globetrotting. For Julie, Mr Chesney Hawkes and [The One And Only](#) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot