

Daily Brief...



Monday 28 April 2025

World Hand Hygiene Day Clean hands save lives. In the run up to World Hand Hygiene Day (next Monday), our infection prevention & control team are keen to understand what you, as staff, know about hand hygiene. [This short survey](#) will take you a minute (or less) and your answers will support quality improvement around hand hygiene practice. If you cannot access the link above, simply scan this QR code to take part:



TrakCare maintenance notice Following the TrakCare upgrade, essential system maintenance is required to ensure the failover process functions fully, which is crucial in emergency situations. All active TrakCare users will be automatically logged out at 12noon tomorrow (Tuesday 29 April). You will be able to log back in immediately, however any clinical/patient data entered must be saved before 12noon. Unsaved data must be re-entered manually.

Clinical Outcome Form Generator update An update to the Clinical Outcome Form Generator is necessary, as it is currently operating on outdated infrastructure. This will take place tomorrow (Tuesday) between 9-10am. Once the update is complete, Clinic Outcome Forms will move to a new location; please use this link from 10am onwards: <https://clinicoutcomeforms.nhsq.grampian.scot.nhs.uk/> This will also be updated in the intranet Hospital Portal page.

The following 2 new outcomes have been added to each form for Patient Initiated Return are:

- Patient Initiated Return ROWL - GPIRROWL
- Patient Initiated Return Open Return WL – GPIROR

ICYMI – corporate teams on the move This Wednesday (30 April), several corporate services, including but not limited to: HR service centre, City Dental Management; Corporate Pharmacy; Aberdeenshire Pharmacy; Primary Care Contracts Team; Operational HR and Workforce, will relocate from Westholme to our new location of Summerfield House (Eday Road, Aberdeen, AB15 6RE).

While all these teams will aim to remain operational during the move, response times may be impacted in the coming days. Your patience and understanding are appreciated.

Proper battery disposal As a reminder of the importance of correctly segregating and disposing of our waste, our clinical waste contractor has been in touch to advise they suffered a small fire at their treatment plant due to batteries being disposed of in orange bags. While the waste in question didn't come from NHS Grampian, it's important to be make sure batteries are properly disposed of. Orange bags are shredded as part of the treatment process, and it was within the shredder the batteries caused the fire.

While their fire suppression system worked well on this occasion, meaning minimal damage to equipment, it could have been very different. Damage to their plant creates backlogs of waste to be processed, which could impact on their ability to collect from our sites. **Please do not place any equipment containing batteries into orange bags;** instead remove batteries from all equipment before disposal and send for recycling at Central Stores.

International Workers Memorial Day There will be a short service of reflection in the ARI Chapel (Pink Zone, Level 2) today, between 11.50am-12.15pm. This will include a minute's silence at 12noon to remember all those who have lost their lives whilst at work. All are welcome to attend.

'Caring for Smiles' training – Moray Calling all HSCM health and care providers – come and join us for this interactive 1-hour session where you will learn new skills, pick up hints and tips, and there will also be some free samples to take away with you. 'Caring for Smiles' is NHSScotland's oral health promotion, training, and support programme for dependent older people. It provides staff with skills and knowledge to support the oral care of someone they look after. Training will take place at the Fleming Hospital (Aberlour) Health Services Hub, on Thursday 1 & 8 May. Sessions are available at 10-11am and 1-2pm on both days. This training can also be used towards CPD points, and a certificate will be issued. To submit interest/attendance, [please complete this form](#).

Public holiday – next Monday Monday 5 May is a public holiday across NHS Grampian. Public holiday dates are set by the financial year; to view dates up to and including the 2028/29 financial year, [please visit this page](#) (intranet link, networked devices only).

Pause for thought Vincent Van Gogh said: *"I consider myself to be at the beginning of the beginning of making something serious"*. What something serious could you consider yourself to be at the beginning of?

Tune of the day Our tune today is dedicated to Debbie Henderson (newborn hearing service) from her colleague of 20 years standing, Kirsten Clark. Debbie is celebrating a BIG birthday and Kirsten wants to thank her for her positivity and her smile. For Debbie, [Spice Up Your Life](#) and birthday wishes from us all! (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot