

# Daily Brief...



Friday 27 June 2025

**Good Financial Governance – getting help** Our Finance and Procurement colleagues have collated answers to some regularly asked questions, please visit [How Do I?](#) for answers.

Throughout the week we have been directing you to sections of the new Finance, Procurement and Performance Directorate intranet site which has been designed with a vision of easy access to key tools and documents you need to do your job. We welcome your feedback on any changes / further developments that may be beneficial, comments to [lorraine.stickney@nhs.scot](mailto:lorraine.stickney@nhs.scot) As part of this work, [this site has also been created](#) with links covering clinical, corporate, finance and staff governance, alongside risk management.

**Improvements to User Access Requests in ServiceNow** Over the past few months, we've been monitoring the use of [the New, Change, and Remove User Access request forms in ServiceNow](#). This has helped us identify common errors and areas where improvements can be made. To improve the usability and quality of these forms, we'll be introducing gradual updates across the request forms. One key change is to the 'Change User Access Request': going forward, the authorising manager will also be required to complete this request, aligning it with the process for New and Remove access requests.

## Quick Reminder: When to Use Each Form

- **New User Access** – Use this to request a new username and password for a user.
- **Change User Access** – Use this to update user details or modify access to a clinical system the user already has access to.
- **Remove User Access** – Use this to temporarily or permanently remove a user's access.

Thanks for your continued support during this change of process.

**Long Term Conditions Framework – consultation closing 20 July** Currently, Scotland does not have a unified policy to improve care and support across long term conditions, despite many people facing similar challenges and requiring comparable types of care. To address this, the government is considering a framework that ensures equitable and sustainable access to essential services while still allowing for targeted action on condition-specific care and support. To take part in the consultation on the framework, simply follow this link: [Health: Long Term Conditions Framework - Scottish Government consultations - Citizen Space](#)

**New guidance – head turning preference** If you work with newborn babies in the first few months of life, you'll be aware infants can develop a flat spot and an associated head turning preference. This can be of concern, and early intervention is vital. [Please review this document](#), which outlines the process to follow.

## That was the week that was

Monday 23 – Laura Skaife-Knight appointed as new chief executive, iMatter reports published

Tuesday 24 – good financial governance – procuring well, reminder of EOL closure

Wednesday 25 – managing staffing using Common Staffing Methodology, missed ultrasound appointments

Thursday 26 – Stage 4 escalation update, June payday arrangements

All briefs are stored online, [just click this link](#) or visit Working with Us>HR Portal>NHSG Staff Daily Briefs on the NHS Grampian website.

**STAR Award** No presentations to share this week, simply your weekly reminder to use this form: [STAR Award nomination form](#) to nominate a colleague or team for a STAR award.

**Tune of the day** James Brodie missed out on seeing Nirvana, just as they were breaking out, when he deferred going to university in Bradford by a year. Who did he get instead? Bjorn Again. Fun times certainly, but not quite the same vibe! Here's [Smells Like Teen Spirit](#). Marie Reid would have loved to have seen Tom Petty & The Heartbreakers, so here's [Mary Jane's Last Dance](#) for her. Finally, Emily Christie admits she's probably showing her age, but as someone who was raised listening to The Corries on cassette in the car, she thinks they would have been amazing to see live. The duo was of course responsible for [Flower of Scotland](#).

A shout out to all the parents and carers in Moray as your schools break up for summer. Have a bit of Boney M and [Hooray! Hooray! It's A Holi-Holiday](#). City & 'Shire parents, just 1 week to go. I too am taking myself off on holiday and I leave you in the very capable hands of my colleagues. You are, as ever, the best of the best, seen, and valued. Thank you. (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)