

# Daily Brief...



Tuesday 22 July 2025

**Equality and Diversity (ED) toolbox talks – information about interpretation** The ED intranet page now includes toolbox talks; [the first four have a focus on interpretation and can be read via this link](#). Interpretation services ensure patients who require communication support can access this during their healthcare journey. NHS staff are responsible for arranging this service. As part of our ongoing work on Value & Sustainability, we need to deliver these services in a manageable and cost-effective way. Whether you regularly book interpretation services or have never had to do so, there is helpful information in the toolbox talks. We would encourage everyone to read them. For more information on interpretation services, please email [gram.equalitydiversity@nhs.scot](mailto:gram.equalitydiversity@nhs.scot)

**Dragon Issues** Following the latest Dragon upgrade, users of Dragon Medical Workflow Manager (DMWM) are intermittently unable to retrieve letters they have typed or dictated. The issue – which is affecting all Dragon users – has been logged with the vendor and is actively being investigated. If you are unable to retrieve letters, please log a call with the Service Desk giving the following information:

- CHI, date and time of letter
- NHSG number of PC / Laptop
- Document specialty

We apologise for any inconvenience this issue may be causing and appreciate your patience while work is ongoing to find a resolution.

**Labs – do you need a paper report?** The Laboratory Directorate generates thousands of paper result reports daily. To save money, staff time, reduce waste, and be more environmentally friendly they would like to minimise report printing. Are paper results reports still necessary in your service? It is possible to turn off printing of reports from Microbiology, Virology, Clinical Biochemistry, Haematology, Immunology and Pathology. If you would like to stop receiving paper reports, please email [gram.labsitadmin@nhs.scot](mailto:gram.labsitadmin@nhs.scot) to request that reports for your area be turned off. Please note, this is not a current option for Genetics reports.

**ENRICH (ENabling Research in Care Homes)** Care homes can sign up to the ENRICH network to ensure people working, or living, in care homes, and their relatives can be involved in research if they choose to be.

Within ENRICH, there is RICH voices, a group open to all but with a particular focus on care home staff, residents, and families. This group allows interested individuals to have their say in research, through research related activities such as reviewing research proposals. This can provide valuable insight for researchers. If you would like to find out more about RICH Voices, or sign up to the group mailing list, please email [tay.ppipartners@nhs.scot](mailto:tay.ppipartners@nhs.scot) or call 01382 423086. You can also visit the ENRICH website by following this link: [ENRICH Scotland | NHS Research Scotland | NHS Research Scotland](#).

**NHS Grampian Charity** Did you know you can apply to NHS Grampian Charity for funding to support non-core projects and activities to enhance the health and wellbeing of your patients? The charity accepts funding applications for activities across three broad themes: Patient Wellbeing, Staff Wellbeing & Development, and Research & Development. You can find more information about the types of activities the charity can and cannot fund by [following this link to the charity's fund guidance](#) (networked devices only).

**Tune of the day** Today's first tune is [Fight Song](#) by Rachel Platten, dedicated to Jenny Corrigan from all her colleagues in Aberdeenshire adult mental health at Royal Cornhill. They're all behind you.

It's the final day of the Tall Ships in Aberdeen and you've still got those seafaring vibes; Adrian Hunter requests [Wooden Ships](#) by Crosby, Stills, Nash & Young. Steven Brodie has suggested [Shipyards](#) by The Lake Poets, a tribute to the old ship building industry in north-east England. Shona MacBeath rounds us off with [Ocean Of The Free](#) by Skipinnish (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via [gram.communications@nhs.scot](mailto:gram.communications@nhs.scot)