

Daily Brief...



Monday 19 October 2026

Everyone Matters pulse survey – message from Laura Skaife-Knight: *"Thanks so much to everyone who took the time to have their say in our first Everyone Matters Pulse Survey. These pulse surveys will happen twice a year and are an opportunity to understand more in real-time how you feel working here, which will help us to respond more quickly to your feedback. As helpful as iMatter is, it gives us, and the rest of the NHS in Scotland a once-a-year snapshot of your experience of working here. We need to ensure alongside this that we understand and are tune throughout the year with how you feel working here – and this is where our pulse surveys come in."*

"Your feedback helps us to better understand what it feels like to work at NHS Grampian, including what's going well and where we can improve. Every response supports building a clearer picture of how your experience can be a better one working here."

*"The survey has now closed. Over the next few weeks, paper responses will be processed and combined with online submissions. Directorate and Health & Social Care Partnership reports will then be produced, and the organisation-wide report will be published on **2 November**. Thank you for making your voice count and for helping us improve staff experience and wellbeing across NHS Grampian; it matters."*

Laura Skaife-Knight, Chief Executive

Fire Safety Training – progress update Thank you to everyone who has completed the Once for Scotland Fire Safety module. At the time of writing, 72% of you have completed this important training. Fire Safety is a statutory training requirement for all of us and must be completed every two years to maintain compliance. It ensures we understand our responsibilities for workplace fire safety and can respond appropriately in the event of a fire emergency. Please complete the training during Protected Learning Time and within working hours, in discussion with your manager.

[You can access the module via this Turas link](#); we encourage you to complete the feedback survey at the end of the module to support ongoing review and improvement. If you need further support or your team require practical fire extinguisher training, please contact gram.firesafety@nhs.scot

Essential maintenance of Foresterhill telephone systems this week Essential work on the Foresterhill telephone systems will take place from Tuesday 20 – Thursday 22 October between 8am and 4.30pm each day. Calls to **2222** (cardiac arrest), **666** (fire) and **747** (violent incident) will not be affected. [Please read the full intranet update which details all impacts and timings.](#)

Message from Lynn Morrison, Director of Allied Health Professions During Spiritual Care Week 2026 I want to thank our Spiritual Care team for the compassion, care and reassurance they provide for patients, families and colleagues every day. We have a small team of healthcare chaplains who provide specialist support across Grampian. Their commitment to listening and supporting people through challenging times is greatly valued. Sometimes the greatest support we can offer to patients and families and to each other as colleagues is the time and space to be heard. Thank you to the team, and to all colleagues across the organisation, for helping patients, families and staff feel valued, understood and supported. I also want to take the opportunity to highlight two areas of support that are available as part of the Spiritual Care services in Grampian:

- Values Based Reflective Practice (VBRP®) is led by June Gordon working with a group of facilitators across the organisation supporting reflective practice. [Follow this link for more information on VBRP.](#)
- The [Listening Service](#) provides a safe, confidential space provided by our trained Community Listeners for you to speak about whatever is causing you anxiety, or just making you feel low. If you want to find out more about the Spiritual Care team then please get in touch with our Lead Chaplain Gordon Strang at gram.spiritualcare@nhs.scot

Language Line numbers Following a few enquiries, we wanted to clarify the phone numbers to use for Language Line. The Language Line phone number is 0800 169 2879 or 0800 028 0073. For mobile access, dial 0330 123 9418. We would recommend using an NHS Grampian issued mobile phone if you are seeing patients in their own homes. [Follow this link to further information about Language Line.](#) For any further queries or updated instructions, please contact gram.equalitydiversity@nhs.scot

International Infection Prevention Week 2026 Starting today, the theme of this year's event is: "Generations of Infection Prevention | Past. Present. Protected." You are invited to attend the IPC Roadshow tomorrow (Tuesday) from 10am to 3pm, in the Level 5 Green Zone, ARI. This event, which will focus on the new Transmission Based Precautions (TBP) guidance, will feature interactive activities, highlight recent achievements, and include displays from company representatives.

There will be complimentary tea, coffee and cake, plus a free prize draw. Attendance will be recorded and added to Turas as evidence of participation. For further information on this and all events planned for this week, [please follow this link to IPC team intranet page](#) or email gram.infectioncontrol@nhs.scot

Ricoh Printers: Locked Printing Following changes last week, the Locked Print feature will need to be set up again on your desktop or laptop. If you use Locked Print, where documents are held on the printer until released using your chosen code, please check your printer settings and [follow the steps outlined in this intranet guide](#) to complete the setup. If you experience any issues, please contact the IT Service Desk for support.

Pause for thought Trees are letting go of their leaves as they prepare to conserve their energy for winter. What could you let go, and what do you need to hold on to?
As a reminder, Guided Journaling takes place weekly, with occasional breaks for annual leave; [booking is via this Turas link](#) (log-in required).

Tune of the day Thanks to ARI pharmacist Karen who has put in a request 'just because' it's a great tune, a good artist and perhaps less familiar. Here's the super sweet [Follow Her Anywhere by Adam Holmes](#) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.dailybrief@nhs.scot