

Daily Brief...



Thursday 16 July 2026

iMatter action planning – have you done yours? The iMatter process doesn't end when you receive your results; action planning is a vital part of improving the experience for everyone working in NHS Grampian. Teams are expected to meet, reflect on their local report, and agree **one** concrete action for the year ahead, which should be logged no later than 12noon on Monday 17 August. Are you a manager looking for some help with action planning? Support sessions are taking place next week and the week after; for more information and to book, [please follow this Turas link \(log-in required\)](#).

Pedestrian entrance closure – multi-storey car park To carry out essential maintenance in the Lady Helen Parking Centre (multi-storey car park), the main pedestrian entrance/exit will be closed between 10pm tonight (Thursday) and 6am tomorrow. During the times above, there will be alternative pedestrian access via the South stairwell. Diversion routes will be signposted. Wheelchair access will still be available at the main entrance. We apologise for any inconvenience.

Executive Team update Please see below for the report from this week's Executive Team meeting:

Matters of concern or key risks to escalate	Major Actions Commissioned/ Work Underway
• Unscheduled care performance experienced a more challenging week, (especially over the Public Holiday weekend) with increased demand on general medicine pathways, higher admissions, longer waits and some deterioration in ambulance turnaround performance. Additional review work will be undertaken to understand contributory factors and identify opportunities to improve flow and resilience as a learning exercise. • Further strengthening of oversight and quality monitoring at DGH will continue, alongside work already underway through improvement programmes and the ongoing diagnostic review which Healthcare Improvement Scotland are leading at the request of NHS Grampian.	• Collaboration with regional and national partners continues and additional support is being explored to accelerate planned care improvement delivery and recovery. • A dedicated implementation structure is being established to progress frailty service redesign. • Work is progressing to further strengthen clinical quality and governance arrangements across NHS Grampian, including adoption of an established improvement framework, enhanced use of quality data and development of clearer escalation and assurance processes.

Recruitment and potential organisational change requirements associated with frailty service redesign were highlighted as key risks requiring early engagement and clear implementation planning.	Development of enhanced emergency preparedness and resilience arrangements continues, including Executive Director On-Call training, and strengthened partnership working across the wider health and care system.
Positive Assurances to Provide	Decisions made
- Funding for planned care long waits and diagnostics has now been confirmed for quarters 2–4, providing greater certainty for delivery planning. - Rick Strang will remain in post until January 2028 with continued Scottish Government funding. He will move into the role of Unscheduled Care Improvement Director to provide continuity and system-wide leadership for urgent and unscheduled care improvement work. - Visit by the Deputy CEO and Chief Operating Officer for NHS Scotland last week provided an opportunity to showcase improvement work, share operational challenges and strengthen support for key priorities, including the Baird and ANCHOR programme and urgent care improvement.	- It was agreed that planned care performance oversight should move to a weekly cycle to provide greater focus and support delivery against expectations. - Frailty implementation work will proceed at pace, with further refinement of structure and leadership arrangements. - A focussed quality and safety dashboard / scorecard for Dr Gray's Hospital will be developed to strengthen assurance reporting, governance arrangements and performance visibility. - The proposed acute sector governance structure will continue to be implemented, with a formal review built in to assess effectiveness after six months.

Reminder - BadgerNet upgrade – tonight BadgerNet will be upgraded to Client Version 3.0.6 on all powered-on desktop PCs and Computers on Wheels (COWs) from 5.15pm this evening. During the upgrade, the application will automatically close and restart. A service interruption of approximately 10–15 minutes is expected. Laptops, iPads, and devices already running Version 3.0.6 will not be affected and can be used to complete documentation as normal during upgrade.

Training in new glucose/ketone meters Training is underway to support the rollout of new glucose and ketone meters. Sessions are taking place in the ARI Ward 105 teaching room, for the next 4 weeks, as follows:

- Monday – 11.30am/1pm/2pm/3pm
- Tues – Thurs – 9.30am/1030am/1130am/1pm/2pm/3pm
- Friday – 9.30am/1030am/1130am/1pm

A maximum of 20 staff can attend each session. We will try our best to accommodate all staff who attend but on busy sessions staff may be asked to come back later. Please contact the Point of Care Team if you have any questions regarding the new meters and training via gram.poct@nhs.scot or on ext 52831/59272. Training is initially scheduled for ARI wards, with other sites; including community hospitals, to be confirmed.

Meningitis B vaccination programme – now booking! Some older teenagers and new students under 25 in Scotland are being offered vaccination against meningococcal group b disease. Appointments are available across the Grampian vaccination centres and can be booked online. If you have older teenagers or new students under 25 at home, please direct them towards grampianvax.com/menb to check their eligibility and book their appointments.

Scotland's Health Awards Nominations remain open for Scotland's Health Awards 2026. This event celebrates the very best individuals and teams working in the NHS in Scotland. There are 17 categories available and nominations will close on Sunday 23 August. The awards will be handed out at an event in Edinburgh on 12 November. [Nominations can be made by following this link](#); please note you will need to create an account to nominate.

Tune of the day You know me, I like to be down with the kids (stop giggling, I'm cool) and to share something a little bit different, and today's tune meets both those requirements. Coming out of Germany, [Gut Genuq](#) is one you may have already heard via the young people in your life. It translates to Good Enough and the message is, no matter what the world tells you, you are good enough. Something we could all stand to remember, I think... (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot