

Daily Brief...



Thursday 11 September 2025

A big win for iMatter: new record set Thanks to your collective efforts, we've recorded our best iMatter action planning result ever. As of the 18 August deadline, a record-breaking 58% of our teams had completed an action plan, surpassing our previous high, in 2019, of 52%. Since 18 August, the completion rate has continued to climb and is now sitting at 68%. For those who haven't had a chance yet, please get together with your team and create your action plan. It's never too late to make a positive change. Your colleagues are acting on a variety of issues: securing lockable storage, holding more frequent meetings, dedicating time to review patient feedback. What matters is listening to each other and making improvements that enhance your daily work life.

Outgoing chief executive, Adam Coldwells, said: *"A huge well done to everyone who has been involved and to all the teams who have completed an action plan. By taking the time to come together and create an iMatter action plan, you have committed to making a real, meaningful change to your experience at work. We are in the process of reviewing the results of the survey and will be sharing them with you over the coming months. Your feedback really matters, and we are dedicated to using it to further improve your experience of working with NHS Grampian and the Health and Social Care Partnerships."*

EESS – intranet page updated The eESS team, alongside the HR service centre technical team [have updated their Intranet Page](#) to ensure you can find the information regarding the system you require. What will you find there?

- A link to the system
- Training / Guidance / SOPs
- Information on different Proxy accesses
- Hierarchy information as well as a link to the hierarchy change form
- Basic Change Form to be used for things such as address changes, name changes, marital status or title changes.
- A link to the form to book a 1:1 session with an eESS Officer
- 28 different FAQs which we hope will provide you the answer to most queries you will have regarding the system
- A blank Staff Engagement Form
- Medical Staff Guidance
- Monthly Processing Deadlines

Please check this page first if you have any eESS queries; the team try to respond to queries within 24 hours, but the answer you need may already be on the intranet.

Correction – Wellbeing, Culture, and Development update We've been advised the wrong course was advertised in yesterday's brief; we should have highlighted the Turas appraisal 1-hour bitesize refresher. This takes place on Monday (15 September) between 4-5pm and can be booked via this link: [Turas Appraisal 1-Hour Bitesize Refresher | Turas | Learn](#) The WCD team apologise for the error.

Foresterhill site steam shutdown – next Thursday There will be a site-wide shutdown of the steam system at Foresterhill from 4pm on Thursday 18 September until 4am on Friday 19 September. Steam dependent processes and equipment will be unavailable throughout and there will be limited heating and hot water. Departments affected should ensure they have contingency plans in place. For emergencies during the shutdown, please call 01224 553406.

Tier 2 and Tier 3 adult weight management service – waiting list to reopen Thank you for your patience during the temporary closure of this waiting list, to allow for redesign of the pathway. Specific eligibility criteria have been developed to ensure that, within the limited resource we have, we are offering a service to those who would be expected to benefit the most. Further information is available on the intranet here: [Grampian Tier 2 and Tier 3 Adult Weight Management Service: Re-opening of waiting list](#)

Non-medical prescribing conference – coming soon! Our annual non-medical prescribing conference will take place on 30 September/1 October, via Teams. [The programme is available to view here](#) (intranet link, networked devices only) and you are invited to book as many – or as few – sessions as you wish. Booking links are included in the programme; if you experience any issues in booking, please contact gram.acateam@nhs.scot for assistance. **Booking closes on Friday 26 September at 12 noon; joining links for each individual session will be emailed to all who are booked on Monday 29th September, so please keep an eye on your inbox.**

Scottish Learning Disability Week – meet the team

- **Community Learning Disability Team** The Community Learning Disability Team (CLDT) are a multidisciplinary team of health and social care professionals dedicated to supporting adults with learning disabilities, as well as their families and carers. Our goal is to deliver personalised, high-quality services through advice, support, and education tailored to everyone's needs. Additionally, we have a duty to investigate concerns related to Adult Support and Protection for adults with learning disabilities.
- **Learning Disability Nurses** A Learning Disability Nurse is a Registered Nurse who provides specialist healthcare and support for people with a learning disability, their families, carers, and staff teams. They are person centred and inclusive in their practice and are key to reducing health inequalities and addressing unmet health needs. Their role in supporting communication and reasonable adjustments is essential in improving health outcomes.

Tune of the day The learning disability team put their thinking caps on and presented me with a list of suggestions for this week, fitting with the theme of Scottish Learning Disability Week: 'I Am Here'. From that list, Bruno Mars and [Just The Way You Are](#) (EP)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot