

Tuesday 9 August 2022

In case you missed it - Smarter Working guidance We are pleased to share a document aimed at supporting managers and their teams in the move towards hybrid working across NHS Grampian. It describes the basic principles, suggests a timeline, and includes a case study from one of the early adopters. [The document can be found here](#) - scroll down to the guidance section – this is an intranet link, so will only work on networked devices. If you have further queries about smarter working, please email gram.smarterworking@nhs.scot

Redesigning Urgent Care Pathways for ARI – stakeholder engagement sessions If you've not had a chance to attend a staff engagement session for this new project, a reminder of tomorrow's time and location:

- Wednesday 10 August, 5-6pm, Level 5 Teaching Room, Green Zone, ARI

Although this work is focused on pathways involving ARI, we are encouraging everyone working in health & social care who wants to take part to do so. If you have any queries or would like to discuss any aspect of this work, please contact Michael Coulthard – michael.coulthard@nhs.scot.

Healthcare Support Worker (HCSW) development day HCSWs with less than 12 months experience are warmly invited to attend a development day on Thursday 18 August. Running from 8.30am to 4pm, the event will include sessions on palliative and End of Life care, tissue viability, and Values Based Reflective Practise. The event will take place in Room 203 of the Suttie Centre. Interested? The ask your line manager to get in touch via gram.practiceeducation@nhs.scot. Spaces are limited and will be allocated on a first come, first served basis.

COVID update The latest ONS survey reported a second consecutive weekly drop in infection levels across Scotland, with 1 in 20 people estimated to have the virus in the 7 days to 26 July (1 in 19 the week before). The positive trend continues when we look at hospital care in Grampian, with a 22% reduction in COVID-19 admissions last week and hospital occupancy, which has been falling since mid-July, also seeing a drop last week of 21%. All in all, we can say with greater confidence we are over the peak of this current wave. Good news and some welcome respite. We continue to encourage everyone to show COVID sense, through regular LFD testing (still available to patient-facing staff), wearing masks wherever required, and practicing regular, thorough, hand hygiene.

Waste segregation – a request from catering Please ensure cutlery does not end up in food waste bags. The catering team have unfortunately had incidents where cutlery has become trapped in the food waste machine, requiring an engineer visit and the associated costs. Thank you for your assistance.

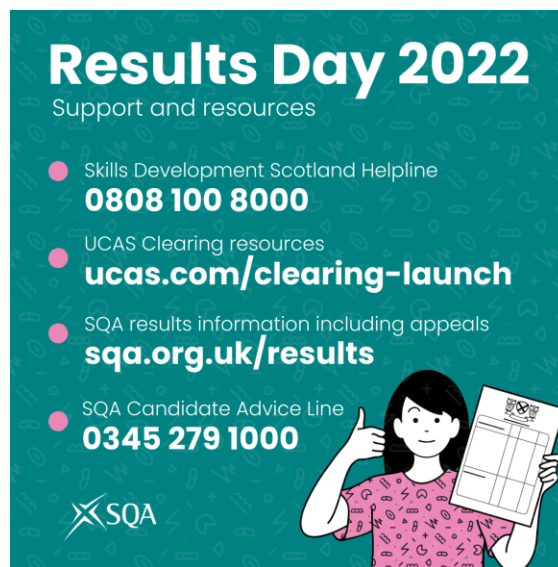
Volunteer opportunity - welcome & wayfinding at Aberdeen Royal Infirmary We're looking for people to join our new volunteer team based in Aberdeen Royal Infirmary and we're asking you, as health & social care staff, to spread the word.

This role is ideal for someone with good people skills who would enjoy directly supporting patients and visitors to Aberdeen Royal Infirmary. The role would suit someone looking to gain customer service skills or experience within a healthcare environment; perfect for someone as their first experience within a working environment and routine or those looking to gain new or improve on existing skills to return to work. The role will have a positive impact on others and a rewarding experience for those that join us.

Our minimum age for volunteering in this role is 16 years, we have no maximum age for volunteering. Applicants will require a good degree of fitness due to the nature of the role and size of the hospital. A role description is attached to the email used to send out this brief; [people can apply via this form](#) or to find out more contact gram.volunteer@nhs.scot


Evaluation Clinics Grampian's Evaluation Network have released new Evaluation Clinic slots for August and September. These clinics are designed for staff who are planning a service change or project that would appreciate advice on any aspect of planning, implementing, writing up, or disseminating an evaluation. If you are interested in attending, [please book via this link](#) or contact calum.leask@nhs.scot / duncan.sage@phs.scot if you have any queries.

SQA results As highlighted in yesterday's brief, it's SQA results day. If the news is not quite what your young people were hoping for, help is at hand:



Results Day 2022
Support and resources

- Skills Development Scotland Helpline
0808 100 8000
- UCAS Clearing resources
ucas.com/clearing-launch
- SQA results information including appeals
sqa.org.uk/results
- SQA Candidate Advice Line
0345 279 1000

Tune of the day Who else could we feature today, but Dame Olivia Newton-John? Lots of you have been in touch to ask for something from her. Rather than go for the obvious choices from Grease, I've selected Fiona Russell's suggestion of [If Not For You](#) and [Twist of Fate](#), as requested by Martin Urquhart (EP).

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot