

Thursday 7 July 2022

ASK CAROLINE

CHIEF EXECUTIVE STAFF QUESTION & ANSWER SESSION



Long service awards, Job Train delays, bank vaccinators and two-metre physical distancing in health care settings are all on the agenda in the 10th episode of "Ask Caroline".

Caroline also commits to continuing the Q&A sessions following the results of the survey in the daily brief last month in which 85% of colleagues said they'd like her to continue.

She acknowledges the Q&A doesn't work for everyone and commits to freshening things up by exploring additional ways

of making herself and other members of the senior team more visible, in person and virtually.

Recognising it has been a particularly tough week for many, Caroline commented following the completion of this edition, saying: "Towards the end of another busy week for colleagues right across the spectrum of health and social care, I just wanted to say thank you for all you continue to do in these challenging times. Colleagues continue to show incredible commitment to every person we care for whether in a care delivery role or a role which supports care delivery. It's important to recognise even when we are stretched, we are making a huge difference to people's lives each and every day despite perhaps feeling currently we can never quite do enough."

Time-stamped question links below to allow you to see the topics that are of most interest to you:

[00:00](#) Introduction

[00:55](#) 150th "Ask Caroline" question: Reflections on this series.

[07:21](#) Long service awards *

[10:14](#) Job Train Delays

[13:07](#) Christmas annual leave requests **

[17:10](#) Bank vaccinators from September

[19:20](#) Bottled drinking water for staff (Fraserburgh Hospital)

[21:34](#) Cycle-to-work scheme ***

[23:41](#) Progress on HCSWs banding?

[26:15](#) Two-metre physical distancing in health care settings and Chalmers Hospital

[28:23](#) Keeping the Intranet up-to-date

[31:59](#) Re-induction of reception staff at ARI main concourse

[33:26](#) Staff transferring to another health board

* More info on long service awards can be found at <http://nhsgintranet.grampian.scot.nhs...> (NHSG networked devices only) or by emailing gram.staffthanksandrecognition@nhs.scot

** The NHS Grampian HR Hub can be contacted on 01224 552888 (Monday to Thursday 9.30 am to 4.30 pm, Friday 9.30am to 4pm) or emailed at: gram.hr@nhs.scot

*** More info on the cycle-to-work scheme can be found at <http://nhsgintranet.grampian.scot.nhs...> (NHSG networked devices only)

Thank you for your patience as we work through the questions, please be assured you will receive a reply, either on the video or directly. Some questions have been held for themed sessions with Caroline and June Brown, Executive Nurse Director (provisionally 14th July) or Paul Allen, Director of Infrastructure & Sustainability (Provisionally 21st July).

An audio version is available to listen to on [SoundCloud](#). Unfortunately due to a technical issue a transcript is not available for this session.

Transition to NIPCM As highlighted previously in the Brief in May, NHS Scotland is Transitioning from the Winter Respiratory Infection IPC addendum to the National Infection Prevention and Control Manual (NIPCM) therefore the addendum will be archived Monday 11 July. This is a return to use of the Patient Placement Tool, Standard Infection Control Precautions and Transmission Based Precautions with some pandemic measures remaining such as FRSM use. IPC guidance will be available on the NIPCM site: [National Infection Prevention and Control Manual: About the Manual \(scot.nhs.uk\)](#) and from IPC Team.

A transition graphic highlights the key points: [NIPCM Transition Graphic \(scot.nhs.uk\)](#)

International Forum on Quality and Safety in Healthcare The next International Forum on Quality and Safety in Healthcare will be taking place in Copenhagen on May 15–17, 2023.

Proposals to speak are now being taken, and we would like to encourage our QI alumni to apply. The submission deadline is August 23, 2022.

For more information, please see details [here](#).

Internet Explorer browser change to Microsoft Edge Microsoft have ceased support for Internet Explorer, and we are required to move the default browser to Microsoft Edge. This work will happen over the next few days starting today (07/07/22).

Whilst we have identified some sites that require some additional work, and this has been completed, if you find a site that does not work as expected please log a service desk call and we will address.

Pink and Orange Zone Canteens Visitors and patients are now able to enter these areas once again.

Tune of the day You don't need us to tell you that on this day in 2003 The Darkness released their triumphant debut album Permission to Land – and it hit number one in the UK Album chart. So we'll turn to that rock masterpiece for today's song, here's the anthemic [Friday Night](#) (GC)

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot